

What is Prorata?

Prorata is a term that is used around GymMaster, which relates to a membership's charges. If a charge has been prorated, this means that the system has adjusted the due amount for the charge according to a date change on that membership.

Charges are adjusted to compensate for the time that the member will not be using the facility.

The system will calculate the daily value of a membership, then check how many days during the membership's period the member will have access to the facility, and adjust the charge to reflect this.

An example:

This member has a weekly membership and goes on a holiday for 8 days. In the member's Account History you can see that for the one full week they are on holiday (28 June till 4 July), the charge for this period is then zero dollars.

However, there is a one day overlap with their holiday and their next week's membership charge.

That means that for this cycle, 5 July to 11 July, they are only able to access the facility for 6 of the 7 days.

With Prorata enabled

The system works out that the daily price of this membership multiplied by 6 days equals \$25.71, and prorates the membership charge accordingly

Occurred	Description	Status	Charged	Paid	Running Balance	
5 Jul 2019	Weekly Gold from 5 Jul 2019 to 11 Jul 2019 - Holiday (6 of 7 days)	II	\$25.71		\$25.71	▼
28 Jun 2019	Weekly Gold from 28 Jun 2019 to 4 Jul 2019 - Holiday	II	\$0.00		\$0.00	▼
21 Jun 2019	Cash - Payment	💳		\$30.00	\$0.00	▼
21 Jun 2019	First ongoing charge for Weekly Gold, from 2019-06-21 to 2019-06-27 (Billing)	✓	\$30.00			▼

With Prorata disabled

The system will only reduce fees if the hold encompassess the entire period as it does from the 28th to the 4th of July. The 1 day overlap on the 5th July doesn't cover the entire period so the fee remains unchanged (not prorated).

Occurred	Description	Status	Charged	Paid	Running Balance	
5 Jul 2020	Weekly Gold from 5 Jul 2020 to 11 Jul 2020 (Billing)	□	\$30.00		\$30.00	▼
28 Jun 2020	Weekly Gold from 28 Jun 2020 to 4 Jul 2020 - Holiday (0 of 7 days)	II	\$0.00		\$0.00	▼
21 Jun 2020	Cash - Payment	💳		\$30.00	\$0.00	▼
21 Jun 2020	First ongoing charge for Weekly Gold, from 2020-06-21 to 2020-06-27 (Billing)	✓	\$30.00			▼