What is Prorata?

Prorata is a term that is used around GymMaster, which relates to a membership's charges. If a charge has been prorated, this means that the system has adjusted the due amount for the charge according to a date change on that membership.

Charges are adjusted to compensate for the time that the member will not be using the facility.

The system will calculate the daily value of a membership, then check how many days during the membership's period the member will have access to the facility, and adjust the charge to reflect this.

An example:

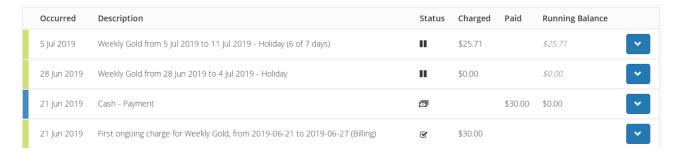
This member has a weekly membership and goes on a holiday for 8 days. In the member's Account History you can see that for the one full week they are on holiday (28 June till 4 July), the charge for this period is then zero dollars.

However, there is a one day overlap with their holiday and their next week's membership charge.

That means that for this cycle, 5 July to 11 July, they are only able to access the facility for 6 of the 7 days.

With Prorata enabled

The system works out that the daily price of this membership multiplied by 6 days equals \$25.71, and prorates the membership charge accordingly



With Prorata disabled

The system will only reduce fees if the hold encompassess the entire period as it does from the 28th to the 4th of July. The 1 day overlap on the 5th July doesn't cover the entire period so the fee remains unchanged (not prorated).

Occurred	Description	Status	Charged	Paid	Running Balance	
5 Jul 2020	Weekly Gold from 5 Jul 2020 to 11 Jul 2020 (Billing)	0	\$30.00		\$30.00	•
28 Jun 2020	Weekly Gold from 28 Jun 2020 to 4 Jul 2020 - Holiday (0 of 7 days)	II	\$0.00		\$0.00	•
21 Jun 2020	Cash - Payment	ā		\$30.00	\$0.00	•
21 Jun 2020	First ongoing charge for Weekly Gold, from 2020-06-21 to 2020-06-27 (Billing)	€	\$30.00			•